



Golden Lane Housing

working in partnership with 



Repairs Service

If something is broken in my home:



ring **Golden Lane Housing**

0845 604 0046



I can ring this number

24 hours a day, 7 days a week

Any repairs and advice - from 9am-5pm

Emergency repairs only - from 5pm-9am and weekends

This is a 'LO CALL' number and is charged at local call rate.



My address is:



My telephone number is:

Other contact numbers

Gas

If I can smell gas, ring



0800 111 999

Electricity

If I have a power cut or lack of power to my home,
contact my local electricity service on:



It is important for me or person helping me to know where different items of equipment are in my home.

When reporting a repair, me or the person helping me might be asked to find one or more of the items listed below.



Complete the boxes below to show where they are.

In my home...



The water stop tap is in:



The gas tap is in:



The trip switch for the electrics is in:



The boiler is in:



The water tank is in: